

# TOPCU Topics

2nd Quarter 2014

## CALLING ALL TOPCU MEMBERS Please Join Us for Our Annual Meeting

We will present our 2013 financial performance, and you'll have the opportunity to meet our board members, supervisory committee members, our CEO and other TOPCU employees. All TOPCU members are welcome. This year's meeting will be held at our Main Branch on  $22^{\rm nd}$  Street. A light dinner and refreshments will be served. We look forward to seeing you there!

Date: Thursday, April 17th, 2014

Time: 5:30 PM

Where: TOPCU Main Branch

RSVP: By Friday, April 11<sup>th</sup> to Leslie Freed (520) 918-0375 or lfreed@topcu.org

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# The Countdown Has Started!

#### TOPCU will be converting to a new system on July 1, 2014.

TOPCU is dedicated to giving our members the best financial tools and the best products. In an effort to maintain this, TOPCU has selected the Jack Henry Symitar system to carry TOPCU into the future. This system is well known and very popular among many successful credit unions. TOPCU staff will complete many hours of training so they can help you, our members, learn all of the new things that will be possible as a result of this upgrade! Some features you can look forward to include:

#### **NEW Benefits**

- Faster teller transactions
- Shorter wait times
- Faster loan application processing
- Enhanced member rewards
- Improved online banking
- Customized online banking screens
- More privacy features
- Online loan application
- Ease of access to multiple accounts online
- Online credit card payments
- More account access for ATM transactions

#### Coming SOON!

- Mobile Banking
- Youth Accounts
- Business Accounts
- Business Loans/Credit Cards
- Instant-Issue Debit Cards

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### **Upcoming Events**

## 2014 ARIZONA POLICE AND FIRE GAMES

"One Team, One Mission"

APRIL 23<sup>®</sup>-26<sup>™</sup>, 2014

The Arizona Police and Fire Games are the result of a year-round effort by the Arizona Police Athletic Federation to represent all members of the Public Safety community (Police/Fire/Military). Over 1,200 competitors travel from across the United States to participate in events including baseball, basketball, bass fishing, cycling, flag football, softball, and more. CrossFit has been added to this year's games. Kick Cancer for Stephen and Kids Animals Life and Dreams (KALD) have been chosen as this year's charities. For more info visit www.azpolicegames.com.



#### Canine Walk for Cops

Saturday, April 26, 2014 Brandi Fenton Park • 3482 E. River Road Check-In at 7:30 am • Walk Starts at 8:00 am

This one-mile dog walk and breakfast directly benefits the Tucson Police Department K-9 Unit and the Tucson Police Foundation. Cost is \$20 per dog and walker and includes breakfast. Each additional dog is \$10 and an additional breakfast or breakfast-only is \$5. Each dog will receive a Tucson Police Foundation bandana, a doggie goodie bag and a chance to compete in the doggie contests. A fun-filled event for the whole family!

Limited to the first 200 registrations!

www.tucsonpolicefoundation.org/canine-walk-for-cops/



www.TOPCU.org Page 2

# Calling All Police and Fire Employees!

Are you in the DROP? Are you retiring this year?

Come visit Tedd Bell, our LPL Financial Advisor, who has helped dozens of other Public Service retirees get the best benefit for their rollover DROP. Tedd will be able to provide you with comprehensive solutions for all investment options.

You can also call Tedd to reserve your spot at an informative Retirement seminar on Wednesday, April 30, from 6:00 pm to 7:30 pm at the Sheraton Tucson on East Grant.

Tedd Bell CERTIFIED FINANCIAL PLANNER™ Phone: (520) 918-0410 Fax: (520) 917-0770 Tedd.Bell@lpl.com



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Visit www.enterprisecarsales.com/TOPCU or call us at (520) 881-6262 for full details.

### Letter from the President/CEO



G. Vernon Babilon

Dear Valued TOPCU Members, Have you heard the big news? TOPCU is currently gearing up for a major core

computer systems upgrade which will go live July 1st. For your credit union, this process is much like going through heart and brain surgery at the same time. The TOPCU staff is excited! The new system will be able to provide a multitude of new member benefits as well as internal operational efficiencies.

Some of the improved member benefits will include:

- Individually customizable Home Branch
- Ability to do transfers at an ATM for all share and loan accounts except IRA and CD. This includes line of credit transfers to your checking account.
- Youth accounts with special features for different age groups
- Money Orders
- Scheduling automatic transfers in Home Branch
- Online loan applications—apply for a loan when it is convenient for you

And so much more!

Why the change? TOPCU's management and Board of Directors have long recognized that the members deserve more—more service, more

options, more customization—and the only way to deliver more is with a system that has the capability to do it. With the current core computer system contract expiring in 2014, the prospect to research other systems capable of providing cutting edge improvements that would benefit all members finally became feasible.

Along with enhancing our member benefits and functional performance, heightened security, forward-thinking innovations and vendor credibility/stability were criteria that needed to be considered in choosing a new system that would best serve TOPCU. These conditions and more have been met in choosing the Symitar MDT system, at a cost comparable to our current system—which doesn't offer all of these features.

IMPORTANT: Watch for updates of additional features as well as scheduled downtimes throughout the coming months. Please mark your calendars! July 1, 2014 will be our first "live" day on the new system. Regrettably, our system will need to be down from Saturday, June 28th through Monday, June 30th for the actual transfer of member data. We appreciate your patience during those days. We are confident that you will appreciate the many new and enhanced features that will be available to you in the second half of this year!

Best regards, G. Vernon Babilon, President/CEO









Visit www.co-opsharedbranch.org to find shared branching locations near you!

(520) 881-6262 www.TOPCU.org Page 4